

- Airfreight Standard Deliveries & Pick up Rates are calculated on the local trucking ratio: 1CBM = 333 kgs. The standard delivery service is an all-day service from 9AM to 5PM. VIP Service is available on your request at double the standard rates (90 mins from time of booking to place of destination).
- Please note: Over 50 kg cargo per piece, our local pickup and delivery quotation is based on the sender/receiver having appropriate cargo handling equipment and truck access on road level for unload/load purposes. It is assumed that a forklift is available at delivery point to unload cargo. It is the responsibility of the receiver to unload cargo within 15 minutes of driver arriving. Failing to do so, demurrage may apply.
- Trucking is based on Metro Area, with collection based on Shipper/Consignee un/loading truck. Trucking companies allow 15minutes free waiting time at Site and 15 minutes hour at Un/Packing Depot, delays after this period are charged to Shipper/Consignee account and charged at AUD 65.00 per hour or part thereof. In addition, our drivers are not permitted to assist in the loading or unloading of containers.
- When JTM Cargo is performing Customs Clearance services, payment of Customs Duty, import GST (as applicable) and Compile charges should be paid from your appointed bank account via electronic fund transfer direct to JTM Cargo, who will pay Customs on your behalf following the receipt of cleared funds into our nominated bank account.
- In addition to Customs Clearance fees, the following JTM Cargo fees will be charged where applicable:
 - Biosecurity and Quarantine Appraisal Fee AUD 45.00 per entry
 - Quarantine Entry: AUD 35.00 per waybill
 - Quarantine/Customs Merchandise Inspection: AUD 85.00 per hour
 - Competitor AWB & Bill of Lading release: AUD 95.00 per shipment (applicable where JTM Cargo did not handle forwarding)
- Ocean freight, FCL, Detention charges and storage charges for late return of containers are applicable as levied by Shipping Lines or shipping terminal. In addition to these charges, JTM Cargo Management will charge an AUD 50.00 administration fee for detention and storage charges.
- As our rates are based on information supplied by our customers, we reserve the right to adjust the quoted price should the conditions change.
- JTM Cargo Management strongly supports "Chain of Responsibility" legislation to stamp out illegal operating procedures in the industry. JTM Cargo Management feels that our customers, employees or our business units should not be put in the situation where they are exposed to prosecution for operating illegally within the supply chain.
- Our payment terms are as per our standard trading terms and conditions. Prior to trading under credit terms, a credit application must be completed and approved. If no credit terms are approved, full payment of invoice is required prior to delivery of cargo.
- We are not common carriers. All business transacted is subject to our standard terms and conditions.
- All Pricing is strictly confidential. Prices are quoted in Australian Dollars and all prices listed are ex GST. The Quotation is held valid for maximum of 30 days from the day of transmission.
- All other rates and services needed to complete this task will be charged per the prevailing standard rate schedule at the time of the service being provided.
- By accepting our quote, you are also accepting to our quotation conditions stipulated above, and standard terms and conditions