

Privacy Policy

Overview

The privacy practices of this statement apply to services available under the domain and subdomains of www.jtmcargo.com.au.

Visiting the Site means you agree to be bound by the terms and conditions of this Privacy Policy. If you do not agree, please do not access the Site.

By accepting the Privacy Policy and the User Agreement in registration, you expressly consent to our use and disclosure of your personal information in accordance with this Privacy Policy.

Personal Information

To register for this Site you are required to give contact information such as name, address, phone number and email address. This allows us to provide services and features that meet your needs, and to customise our service to make your on-site experience safer and easier. We only collect personal information about you that we consider necessary for achieving this purpose.

You can search and browse content on the Site without registering. Registration is optional but allows better use of JTM Cargo's services.

If you list freight requirements, or quote on freight requirements on the Site, we collect information about your activity and behaviour. We also collect other users' comments about you in our feedback area.

Correspondence: Information may be collected through emails, letters or phone calls. Also through other users or third parties where correspondence about your activities or postings on the Site are sent to us.

Uses of Your Information

Information collected is used to assist members and can be used to inform you about online and offline offers, products, services, and updates; detect and protect us against error, fraud and other criminal activity; customise your experience; enforce our User Agreement; and as otherwise described to you at the time of collection.

We may examine your personal information to identify users using multiple User IDs. We may also compare and review your personal information for errors, omissions and for accuracy.

You agree that we may use personal information, including your email address to help our marketing and promotional efforts.

Altering & Deleting personal Information.

You can alter and delete the information in your account any time. Deleted information may be retained on systems for a period of time after this. JTM Cargo reserves the right to disable or delete accounts at any time.

Collection & Use of Non-personal Information

If you choose to use our Site, we may require you to provide certain non-personal information as indicated on the forms throughout the Site. This includes but is not limited to:

- data relating to duration of visits to the Site,
- how often the Site is accessed,
- information accessed while visiting the Site
- other activity when visiting the Site.

Where possible, we indicate which fields are required and which are optional with the use of the * symbol. You have the option to not provide information by choosing not to use a particular service or individual feature.

We may track certain information based upon your behaviour on the Site. This non-personal information is used strictly to analyse the use of the Site and thereby improve and enhance the quality of JTM Cargo's services. This information may include information such as the URL that you came from, which URL you go to next, your computer browser information, and your IP address.

Because of its non-personal nature this information may be shared with partners of JTM Cargo to help provide the best services to you.

IP addresses are also gathered by JTM Cargo's web servers. These are collected as non-personal, aggregate data to help us diagnose any issues with our services.

Publishing personal information

JTM Cargo recommends that you do not publish personal information in such publicly accessible areas of the Site such as the Questions/Answers sections. JTM Cargo can take no responsibility for any collection or use by third parties of any information disclosed in this way.

Cookies

The Site may use cookies to enhance the application of our Site. You can modify your web browser settings to deny the cookies should you not wish to receive them. If you choose to decline cookies access may be limited to some areas of the Site and have a negative effect on the performance.

Security and confidentiality

JTM Cargo strives to ensure the protection of your information and takes all reasonable steps to ensure this, however we cannot be held responsible for any unauthorised access to your personal information. Our employees and contractors uphold the security of our system and respect at all times the confidentiality of your personal information.

Always keep your account details confidential, including your password. If you suspect any unauthorised access to or use of your account, or any other breach of security please notify JTM Cargo immediately.

JTM Cargo may use third parties to analyse any non-personal, aggregate information collected. This may also be made available to media organisations and research companies for comparison purposes.

When making a payment for services with JTM Cargo, your financial details are passed through a secure server using the latest 128-bit SSL (secure sockets layer) encryption technology. 128-bit SSL encryption is the current industry standard. JTM Cargo makes no warranty in respect of the strength or effectiveness of that encryption and accept no responsibility for events arising from unauthorised access of the information you provide.

Overseas access to information

Please note that from time to time your information may be transferred outside of Australia.

Updates

Any updated versions of this policy will be available on the site.

Contact us

Any queries relating to this policy or the use of your information should be forward to us by email:
info@jtmcargo.com.au